



Complete overleaf and fax to: 01502 531 461

or place in an envelope and post to:

Altro Walls,
48 Pinbush Road,
South Lowestoft Industrial Estate,
Lowestoft,
Suffolk
NR33 1BR

Telephone: 01502 561 364
Fax: 01502 531 461
e-mail: enquiries@altro.com



Product warranty

Altro Whiterock™
Hygienic Cladding



Altro Whiterock

20 Year Product Warranty



Altro trading as Altro Walls ("Altro") warrants that, in the event of an Altro Whiterock hygienic cladding system requiring replacement due to a defect in the product within 20 years from the date of application, replacement material for the defective product will be supplied free of charge* provided that:

- it has been fitted and maintained according to specification and the relevant Altro product data sheet, and
- it has been subjected to only normal wear and to no physical or chemical abuse and
- the registration form has been returned/ submitted to Altro fully completed within three months of installation.

This Warranty does not extend to colour change due to excessive exposure to UV light, marking from burning agents, staining of the surface of the material or failure of or damage to the material due

to circumstances beyond the control of Altro, including failure due to excessive moisture, vapour pressure or alkaline reactions, structural movement or substrate deterioration of the wall and spillages of chemicals to which the Altro Whiterock hygienic cladding system has no or limited resistance.

- Any claim made under this Warranty shall be investigated by Altro.
- Altro's liability is limited to supplying, free of charge, sufficient material to replace that found to be defective.
- All purchases of Altro Whiterock hygienic cladding systems are subject to the Terms and Conditions of Sale of Altro as amended by the terms of this Warranty.
- Nothing in this Warranty affects your statutory rights as a customer.

* At 10 years full replacement value.

Beyond 10 years this warranty will be based on 10% per annum sliding scale for replacement of material i.e. 11 years 90%, 15 years 50% of the total replacement value.

Installation Site:

Address:

Area Type:

Specifying Authority/Customer:

Installed by:

Date of Installation:

Batch Numbers and Quantity:

Customer Name:

Address:

Tel:

To be completed by Altro

Customer No:

Warranty Contract No:

Signed (for Altro)

Name:

Position: